



Bedfordshire Fire and Rescue Service

For publication

11 February 2021

Bedfordshire Fire and Rescue Authority

Information Bulletin

October to December 2020



Personnel

Statistics Covering Period October to December 2020

Wholetime Uniformed Staff:

Strength as at 30 September 2020 : 299
(Including 3 Gold Book)

Firefighters on the Retained Duty System:

Strength : 146
(Includes whole time retained)

Appointments:

Whole time Duty System :	17
Retained Duty System :	7
Support Staff :	10

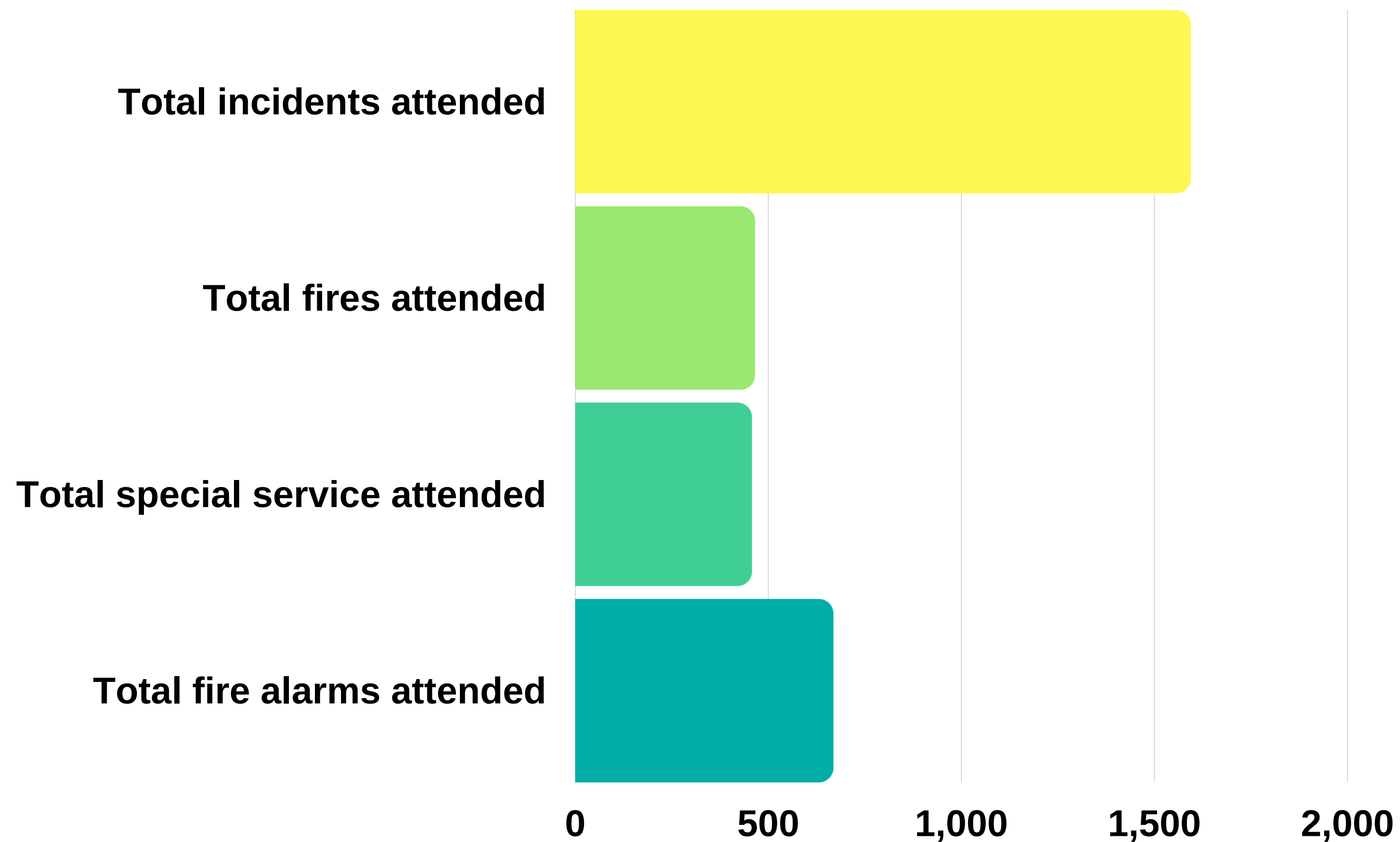
Leavers:

Whole time :	20
Retained :	15
Support Staff :	13



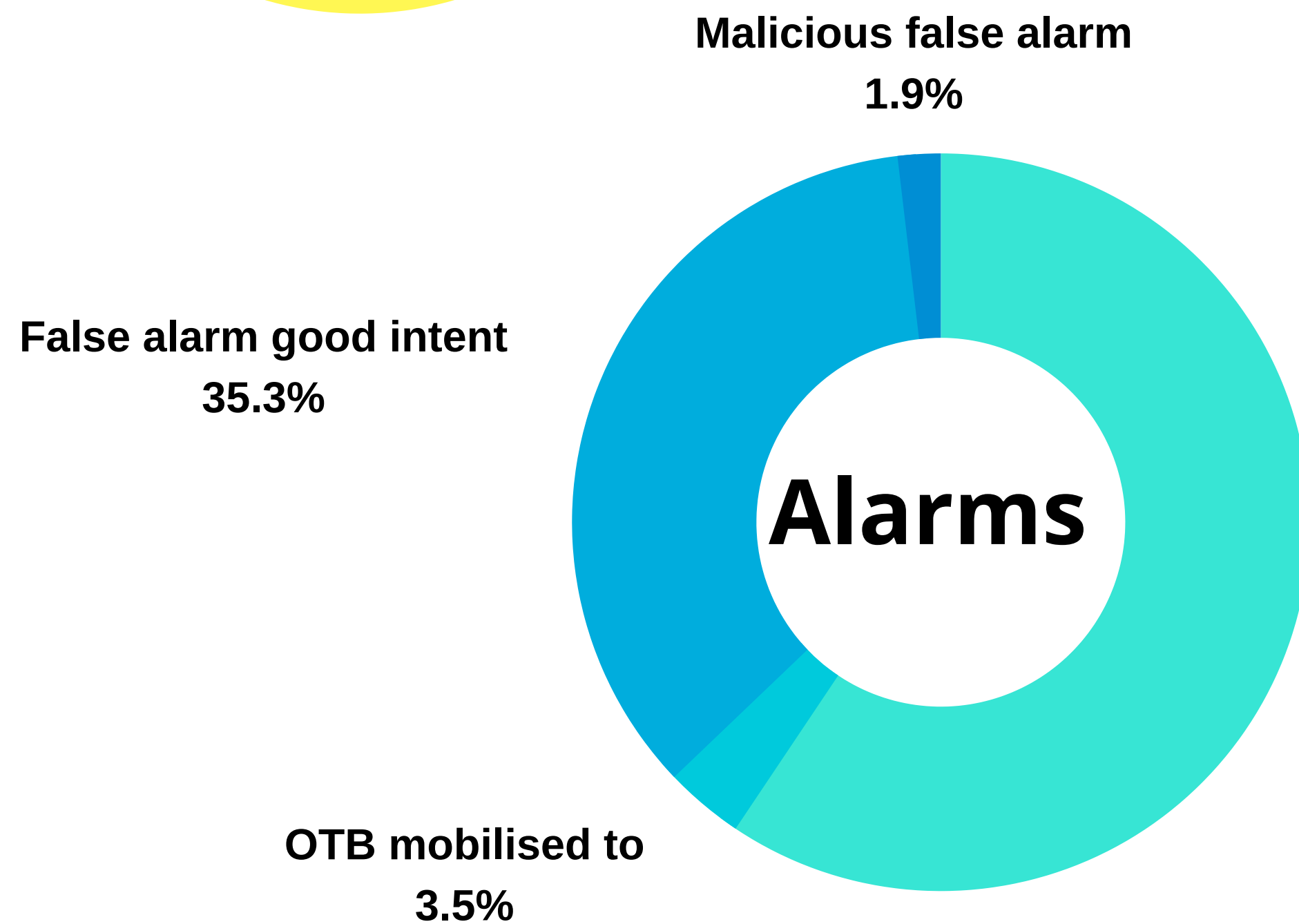
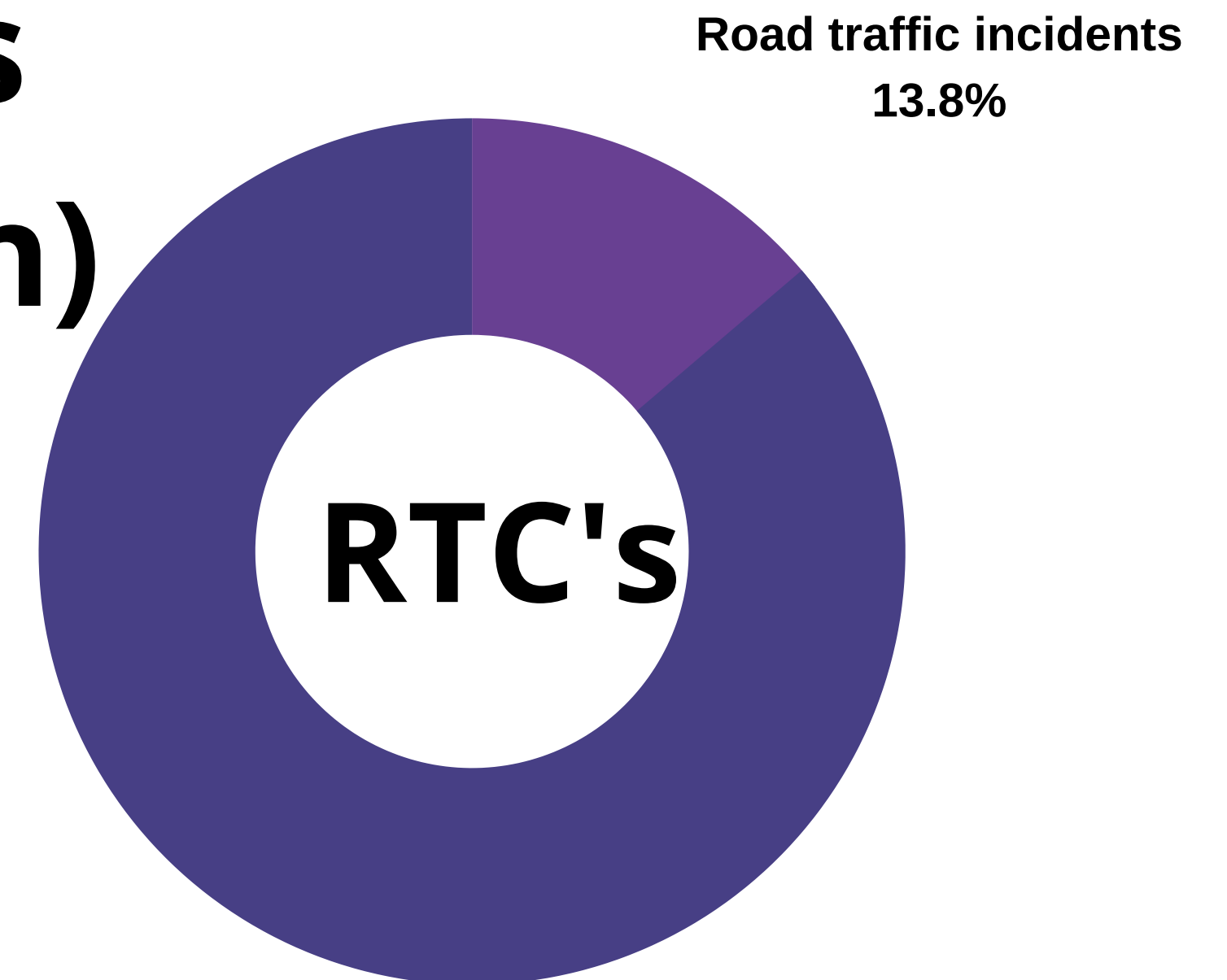
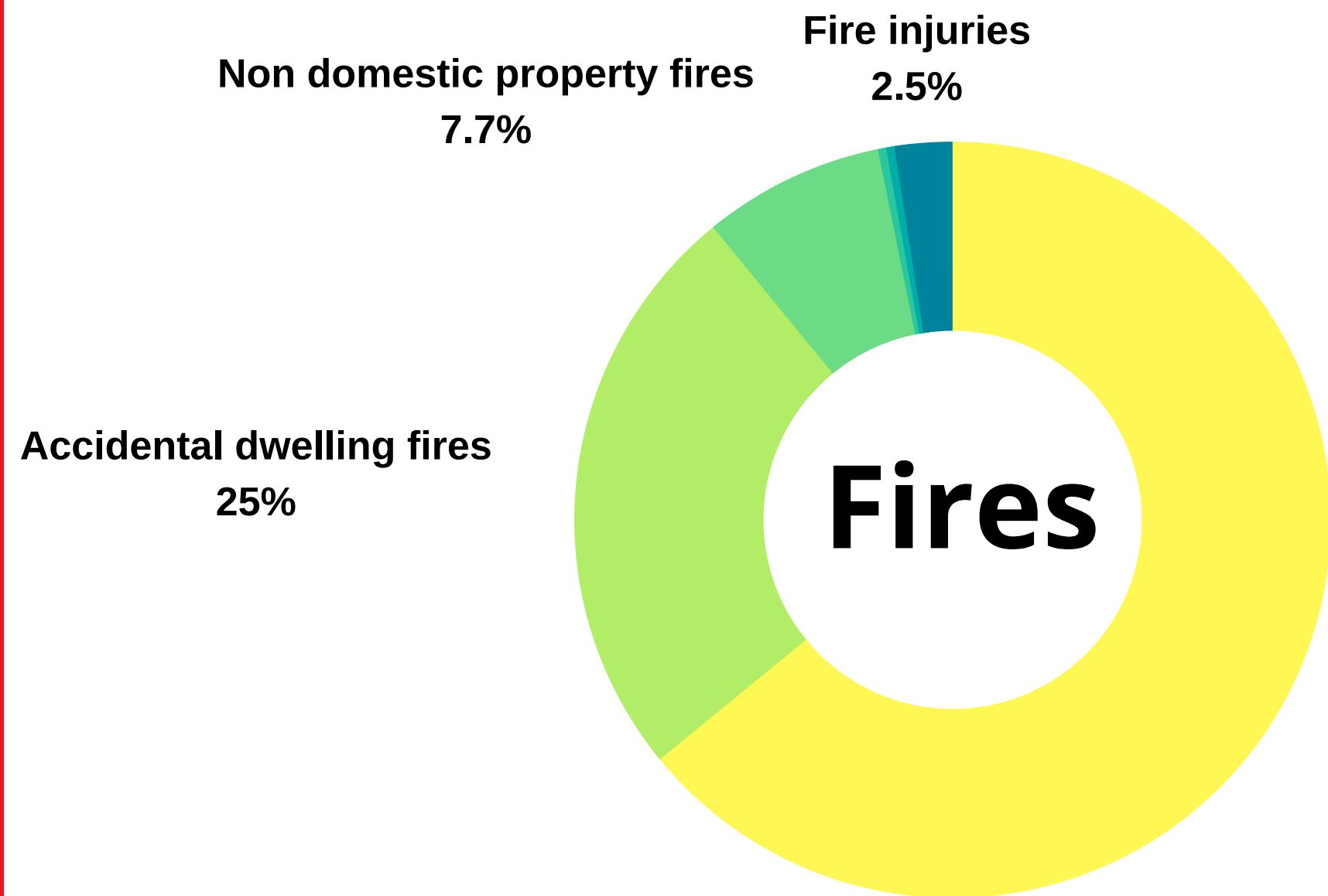
Operations

Statistics for the Period October to December
2020





Operations (breakdown)





Examples of incidents attended

**Transportation RTC up to 2
Persons (No LGV)
Barford Road, Blunham
22 October 2020 – 1620 hours
Rescue Pump from Bedford,
Rescue Pump from Sandy and
Rescue Unit from Kempston.
RTC involving 2 cars and 2
adults female casualties
trapped, both casualties
released by Fire Service and
conveyed to hospital by
Ambulance Service. 2 sets of
holmatro rescue equipment,
rhino saw and stabilisation in
use. Cars made safe by Fire
Service.**

**(Contact Station Commander J
Clarke, Bedford and Harrold
Fire Stations, Tel 01234 245501)**

RTC

**Transportation RTC make safe only M1
/Dual
A1 Southbound Biggleswade South
Roundabout to Herts Border
20 November 2020 – 1124 hours
Rescue Pump from Sandy, Rescue
Pump from Potton and Rescue
Pump from Shefford. RTC involving
1 van and 1 car, no persons trapped,
1 person absconded from scene now
in police custody. Environment grab
pack used, scene safety
implemented by Fire Service and
Police.**

**(Contact Station Commander I Finch,
Biggleswade, Potton, Sandy and
Shefford Fire Stations, Tel 07912
493250)**

RTC



Examples of incidents attended

**Transportation RTC 3 or more persons
Baldock Road, Stotfold
05 December 2020 – 1439 hours
Rescue Pump from Sandy, Rescue
Pump from Potton, Rescue Pump from
Stopsley and Rescue Support Unit
from Stopsley. RTC involving 1 car and
1 fence, no persons trapped, Fire
Service making vehicle safe. Scene
safety zone implemented by Fire
Service.**

**(Contact Station Commander
I Finch,
Biggleswade, Potton, Sandy and
Shefford Fire Stations, Tel 07912
493250)**

RTC

**Fire Residential High Rise
Holly Street, Luton
21 October 2020 - 1933 hours
2 Rescue Pumps from Luton, Rescue
Pump from Stopsley, 2 Rescue Pumps
from Dunstable, Aerial Platform from
Luton and Incident Command Unit from
Leighton Buzzard. Small fire outside flat
on second floor, Fire Extinguished by
resident using buckets of water. Smoke
logging in corridors cleared by 2 phase 1
PPV. Building checked with Zellweger gas
monitor all readings in normal
parameters. All residents in corridors
confirmed to be ok.**

**(Contact Station Commander S Williams,
Luton and Toddington Fire Stations,
Tel 01582 875219)**

Fire



Examples of incidents attended

**Fire Building Persons Reported
Festival Road, Potton
14 November 2020 - 0620 hours
Rescue Pump from Potton. Small
fire in cooker on first floor of semi
detached property, fire out on
arrival. 2 persons walked to safety
by Fire Service, all persons
accounted for. 2 BA stage 1, one
hose reel and breaking in tools
used.**

**(Contact Station Commander I
Finch,
Biggleswade, Potton, Sandy and
Shefford Fire Stations, Tel 07912
4932250)**

Fire

**Fire Building Garage Block
Downs Road, Luton
20 December 2020 - 1451 hours
2 Rescue Pumps from Luton, Rescue
Pump from Stopsley and Hazardous
Material Unit from Stopsley. Fire in
garage consisting of two storeys with
rubbish located in lower level, 1 HR and 2
BA in use under stage one. BA wearers
believed to be contaminated by asbestos,
further 2 BA wearers decontaminated
using dry strip. 3 garages on upper level
forced open to check for fire spread. One
EASE set, two TIC'S, 3 HR in use. Scene
safety zone implemented by Fire Service.**

**(Contact Station Commander S Williams,
Luton and Toddington Fire Stations,
Tel 01582 875219)**

Fire



Examples of incidents attended

**Rescue Animal Large
High Road, Shillington**

20 October 2020 – 1137 hours

Rescue Pump from Kempston, Rescue Pump from Shefford and Specialist Rescue Support Unit. 1 Male Foal released by Fire Service using Hydraulic cutting equipment, horse now up and walking under veterinary supervision, special service now complete.

(Contact Station Commander I Finch, Biggleswade, Potton, Sandy and Shefford Fire Stations, Tel 07912 493250)

Rescue

**Special Service Assist Ambulance
Dunstable Road, Luton**

27 November 2020 – 0824 hours

Rescue Pump from Stopsley and Rescue Unit from Stopsley. Assisting paramedics with 40 year old male suffering from seizure and head injuries. Scoop and MIBS stratchers used, patient left in care of Ambulance crew.

(Contact Station Commander S Williams, Luton and Toddington Fire Stations, Tel 01582 875219)

Rescue



Examples of incidents attended

Special Service Inspection

Carlton Road, Harrold

25 December 2020 – 0821 hours

Rescue Pump from Harrold, Multi Role Vehicle from Harrold, Rescue Boat from Bedford and a Drone. 7 adults, 2 children and 3 dogs rescued from badly flooded property - inflatable wading boat, sled, water rescue lines and drone used.

(Contact Station Commander J Clarke, Bedford and Harrold Fire Stations, Tel 01234 245501)



Letters of appreciation or complaint

Complaint:

No complaints (past Stage I) have been received for this period.

Appreciation:

We continue to receive letters of appreciation from members of the public, schools and organisations that we visit and/or assist with charitable events.

The following is a selection:

Compliment received from EEAST - Thomas Barker at EEAST has praised the actions of our staff at Harrold for the response to a cardiac arrest incident and also a response they made to a child at Harrold school. The cardiac response, was attended by BFRS, who arrived at the same time as an EEAST response car and an Ambulance crew shortly after. The patient has been transferred to papworth and, following surgery, is making a good recovery. Our actions have absolutely made a life-saving difference. Tom has received compliments from his EEAST colleagues and the staff at Harrold school for our professionalism and acknowledging the real benefit of having Fire provide this emergency medical response. He is also really proud of the successful outcomes of the work that has taken place to enable this to happen.



Letters of appreciation or complaint

Letter received from Bedford Foodbank -

Dear Eddie & Colleagues at the Kempston Fire Station, I am writing to thank you for your recent generous food donation which weighed a total of 78.8kg and would help to provide 445 meals and treats for people in food poverty in Bedford Borough Area. Those selections boxes will be going into the food parcels as 'extras' all next week until they are gone. It was very nice to meet you today and thank you for the wonderful work you do to serve your community. Any donations we receive we are always very grateful for and never more so than in these current challenging times. Your donation will help us to provide for any unfortunate people in the Bedford Borough area experiencing food poverty, or who move into the area due to domestic violence, or a homeless person who is rehoused, the running cost of the warehouse and the running of our transit van, as just a few examples. Unfortunately, the need for help from the foodbank continues to increase year upon year and we expect in the midst of this virus the need will be greater. We usually regularly feed over 500 people a month, giving them enough food for 3-4 days, or around 10 meals. The monthly food leaving our warehouse is generally in the region of 5-8 tonnes, so we are very grateful for all donations, whether money or food that we receive as each one is vital for the ongoing work of the Foodbank and is greatly appreciated. However, you may be interested to know that for the month of March 2020 we fed 1055 people of whom 433 were children and 11,308.3kg of food was given out. This is the first time since 2011 that we have fed over 1,000 in a month! In October 10756.73 kg of food was given out. 400 vouchers were redeemed, 838 people fed, and of which 290 were children. It is sad that help like this is needed, but great that individuals, organisations and communities can come together to meet the increasing need in Bedford and the surrounding villages. Thank you all once again, for your continued generous support on behalf of everyone who uses or volunteers at the foodbank. Keep well, keep safe.



Letters of appreciation or complaint

Thank you message from a Member of the Public:

"You visited my home last Friday to replace my faulty smoke alarms and to carry out a Home Safety Assessment, The service was excellent and the two firefighters that fitted the new alarms were a credit to the fire service. Thank you very much."

Thank you message from a Member of the Public:

"Blue watch, you attended our house on Thursday November 5th at 8:15pm. We would like to say a big thank you to you all for the kindness shown. All good wishes to you all."

Letter received from Member of Public -

"Dear Chief Officer, On remembrance Sunday the 8th November I was unable to get to the Bedford service which I would normally attend. I happened to see the duty watch gathering outside the fire station, I requested the watch officer to stand with them. Yes replied the officer and we have a place for you stand over there, we were called to attention. Afterwards i thanked them for their kindness. I felt very privileged to stand in their company as a former firefighter. "

Compliment received from member of Public -

"Thank you so much for the speedy response from Fire and Rescue Kempston Blue Watch who attended the BDHRA (Beds and District Handicapped Riders Association) Willington, to help get one of our horses 'King' back on his feet after he had fallen and damaged his leg. I would like to say how professional and sympathetic they all were to the job in hand, of getting him back on his feet. Even a few people from the stables had given up on King as horses of that age, with the hours that he had been on floor, rarely survive. At no point did the fire service ever give up and with the joint effort of the fire service, local residents, and stable volunteers all working together, he eventually was back on his feet. Charlotte from Tyrells vets was able to put some stitches in his leg wound without sedation, as she was worried he might get wobbly and go down again. He was given pain killers and plenty of carrots kindly donated by Mick from the fruit and veg shop next door and when I left him that evening he was happily munching away. This morning I went to help Linda walk King round a bit and he managed very slowly too walk round the yard with some encouragement of food 😊which is a good sign. Fingers crossed he will recover from this experience unscathed. Once again thank you so much everyone of you, for your help."



Response

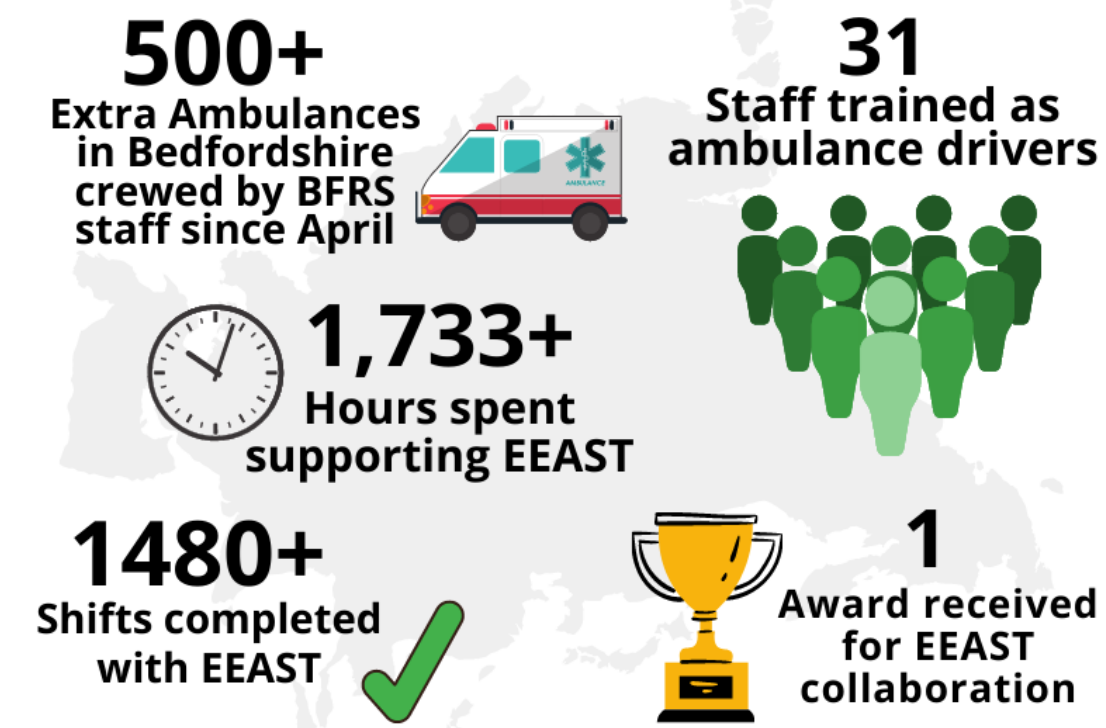
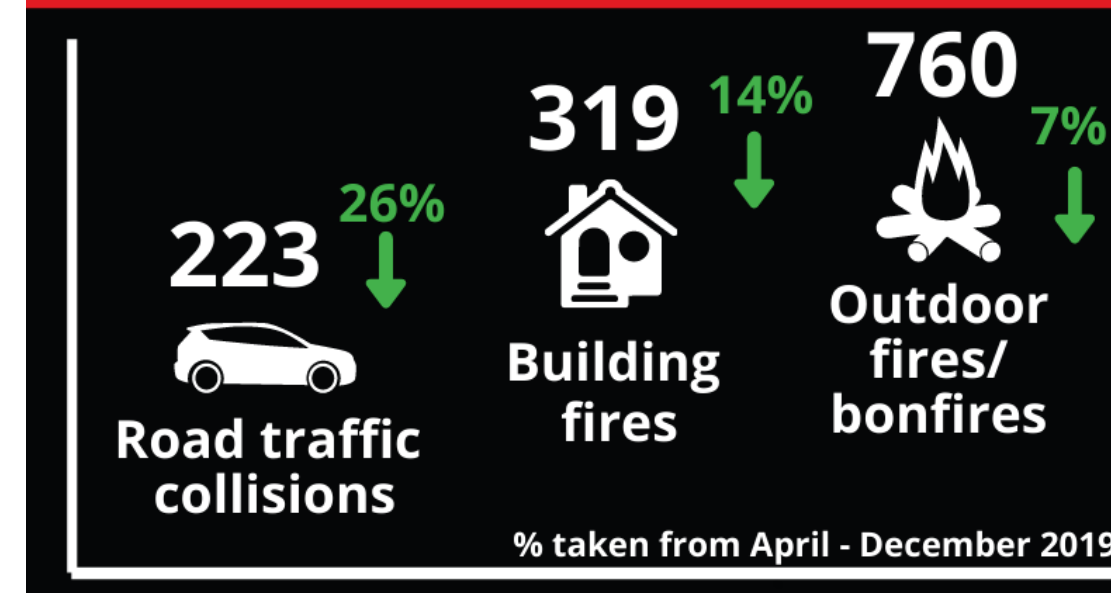
Collaboration with East of England Ambulance Service (EEAST)

Figures taken April to December 2020



BEDFORDSHIRE FIRE AND RESCUE

Response statistics (April - December 2020)



VISIT OUR WEBSITE

www.bedsfire.gov.uk



Communications & Engagement

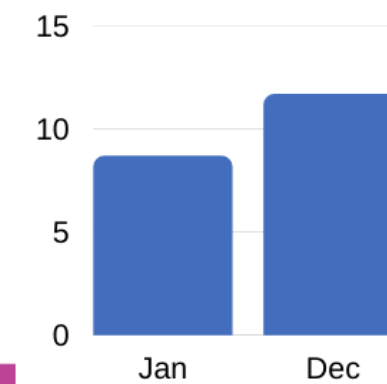
JANUARY - DECEMBER 2020

Below is a breakdown of the increased engagement of our corporate social media channels since January 2020

FACEBOOK

JANUARY
8.7K FOLLOWERS

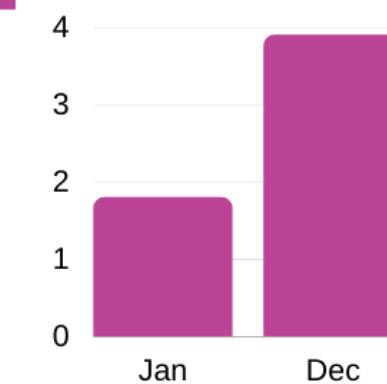
DECEMBER
11.7K FOLLOWERS



INSTAGRAM

JANUARY
1.8K FOLLOWERS

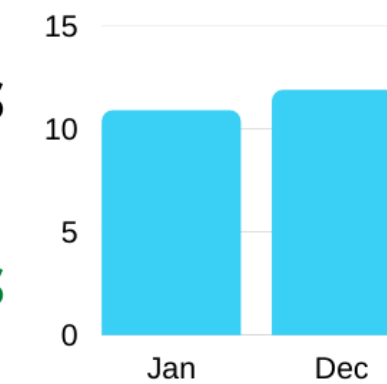
DECEMBER
3.9K FOLLOWERS



TWITTER

JANUARY
10.9K FOLLOWERS

DECEMBER
11.9K FOLLOWERS



YOUTUBE

JANUARY
37 VIDEOS

DECEMBER
90 VIDEOS

